



Attorney Docket # AP/2700 YOR920000164US1 8

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#11

Patent Application

Applicant(s): A. Dan et al.
Docket No.: YOR920000164US1
Serial No.: 09/642,526
Filing Date: August 18, 2000
Group: 2143
Examiner: Milan S. Kapadia

I hereby certify that this paper is being deposited on this date with the U.S. Postal Service as first class mail addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Signature: Luwa K. Hamlin Date: January 21, 2004

3rd
2/3/04

Title: Electronic Service Level Agreement for
Web Site and Computer Services Hosting

TRANSMITTAL OF APPEAL BRIEF

Mail Stop Appeal Brief - Patents
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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Sir:

Submitted herewith are the following documents relating to the above-identified patent application:

- (1) Appeal Brief in triplicate (original and two copies); and
- (2) Copy of Notice of Appeal, filed on November 19, 2003, with copy of stamped return postcard indicating receipt of Notice by PTO on November 21, 2003.

Please charge **International Business Machines Corporation Deposit Account No. 50-0510** the amount of \$330 to cover this submission under 37 CFR §1.17(c). In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **Deposit Account No. 50-0510** as required to correct the error. A duplicate copy of this letter and two copies of the Appeal Brief are enclosed.

Respectfully submitted,

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